

Release Notes

PrimePortal 4.5

This release contains mostly bug fixes due to the #define4 migration.

TICKETS: LOCK FIELDS DEPENDING ON STATUS

Now it's possible to lock ticket fields depending on what status the ticket has. This is configured in the workflow and you need to contact our support to get it done.

TICKETS: IMPROVED HISTORY LOG

Sometimes when a ticket was updated the history log could show that a field was changed from [Nothing] to [Nothing], even if the field wasn't changed.

This is fixed in this release.

TICKETS: INTERNAL FIELD NAME IN THE NOTIFICATION EMAIL

In the email notification, some fields could be shown using internal names (ID), instead of the field label.

This is fixed in this release.

TICKETS: REMOTE LINKED TICKETS BECOMES INVALID LINKS

If you had linked tickets to a remote #define project it appeared as an invalid link in PrimePortal.

This is fixed in this release.

TICKETS: FILTERING DOESN'T WORK FOR VALUES CONTAINING "&"

If you had field values containing the "&" character you would get an error in PrimePortal when you used this field value in a search filter.

This is fixed in this release.

TICKETS: IF NO PRIORITY AVAILABLE IN #D4, ERROR IN PP

If the Priority field was removed from the ticket layout an error would occur. This is a very rare configuration that's fixed in this release.

FILES: CTRL-CLICK DOESN'T OPEN THE FOLDER/FILE IN A NEW TAB

If you use CTRL-click on a file or folder it will open the item in a new browser tab. But it didn't work in Google Chrome or FireFox.

This is fixed in this release.



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FILES: CAN'T DELETE FILES EVEN IF YOU HAVE PERMISSION

For a few clients using PrimePortal the delete file functionality didn't work, even if you had correct access.

This is fixed in this release.

ABOUT CGI

At CGI, we're committed to helping all of our stakeholders succeed. Our 71,000 professionals in 40 countries provide end-to-end IT and business process services that facilitate the ongoing evolution of our clients' businesses. CGI is committed to helping our clients achieve their business goals; to providing our professionals with rewarding careers; and to offering shareholders superior returns over time. At CGI, we are in the business of delivering results.

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