

# #define 4.24

## Release Notes

#define is CGI's production system for Application Management and Development, offered in the context of software as a service. It is a project management tool, configuration management system and collaborative workspace; used globally by hundreds of CGI projects.

### IMPROVED TICKET VALIDATION

We've improved how validation errors are shown – for example, if a field is mandatory to be completed before you can move to the next workflow step.

If your project uses ticket fields which are shown in a tabbed display, we now highlight which tab has a field which has not passed validation.

### TICKET COLLISION HANDLING

When working in a larger team collisions happens when two users are trying to edit the same ticket at the same time, or when you refer to a ticket in a file archive change message and do not refresh your view of the ticket. We have now improved the collision handling so that it's easier to understand what to do next. This is the first of a series of improvements in this area – we intend to reduce how often you get a ticket collision.

This ticket has changed while you were working.

1. You will have to **open this ticket again in a new window and**
2. **redo your changes.**

**⚠** You can see their changes in **the History.**

### HIDE ATTACHMENTS

Previously it has not been possible to hide attachments from tickets without contacting support and have them do it. We have now added a permission that can be granted to members of the project so that they can hide attachments that have been uploaded in error. If your project regularly needs to hide attachments (for example, those which are uploaded in error) please contact service desk and ask for this permission.

### CLOSE PROJECT FROM DASHBOARD

The #define [dashboard](#) is used to create new #define projects, and this is becoming the place to manage the overall lifecycle of your project. If you created a #define project, the same dashboard ticket can now be used to close it down again.



### 4.24 FEATURES

- Improved Ticket Validation
- Ticket Collision Handling
- Hide Attachments
- Dashboard Improvements

Sara Winqvist

[sara.winqvist@cgi.com](mailto:sara.winqvist@cgi.com)

Lars Fransson

[lars.fransson@cgi.com](mailto:lars.fransson@cgi.com)