



#define

Release Notes 3.18

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- Security updates
- Connect toolset integrations
- Notification improvements
- #define4 progress report

#define 3.18

Another release of #define 3 is out the door. This release can be considered a maintenance release. We've fixed a number of minor bugs reported from our users, but also spent time on improving functionality in some areas. Apart from this, our main focus has been on the development of #define version 4, read more about that under section #define 4 progress report.

Security updates

We constantly strive to deliver a secure service without giving up too much flexibility. This release contains a couple of improvements related to security.

To help users understand the importance of keeping information stored in #define private, we added a security disclaimer. Every user of #define must read and confirm they understand the obligations of using #define and accessing information stored in it. The disclaimer will be automatically shown to all users next time they login to #define.

Another improvement within the security area is the ability to restrict write access to the Order Tracker on the account level. This feature gives you the possibility to invite groups of people to read and review information in the Order Tracker, without having to give up write abilities to that group.

Connect toolset integrations

As part of the Connect toolset we are making changes to allow for tighter integrations between the tools. This release prepared #define for allowing Remedy SRM users to access information stored in #define through PrimePortal.

Notification improvements

We have applied new email templates for the email notifications sent to clients and Logica staff from the Order Tracker. Instead of the old plain text email we've created templates for the Order Tracker that look similar to the Issue Tracker notifications in #define. If you have a custom made e-mail template and want it to be adapted to the new layout, please contact servicedesk@logica.com.

Order #58

Integration to SAP

Created date: 2011-06-16
09:08:58 UTC
Summary: Integration to SAP
Type: Change Request (current-normal)
System: Opal.Net
Status: Submitted2
Resolution:

Owner: Henrik Sjöstedt
Reporter: Annika Maltesson

Most recent modification

by Henrik Sjöstedt 2011-06-16 09:11:10 UTC
Contact set to Lorenz Xavier
E-mail set to lorenz@crossdata.se
status changed from Registered to Submitted2
Description set to Lorem ipsum dolor sit amet, consectetur

Comment:

Vivamus mattis elit?

It is also possible to have workflows configured to allow notifications to be sent to someone from a custom dropdown field in a specific Order.

#define 4 progress report

As mentioned in earlier release notes we are very busy on putting everything together for our next major version of #define, version 4.

For those of you that want a sneak preview, we've created a [demo project](#) where you can login using your Logica credentials. This project is reset every night, so feel free to try it on. I recommend the video tutorials available from the *Help and Tutorials* link in the top left corner after logging in to the project. More official documentation and more video tutorials will be distributed as we are closing in on the official release date in September.

We are adding several new projects to this environment every week. If you want to be one of the early adopters you can contact us at servicedesk@logica.com.